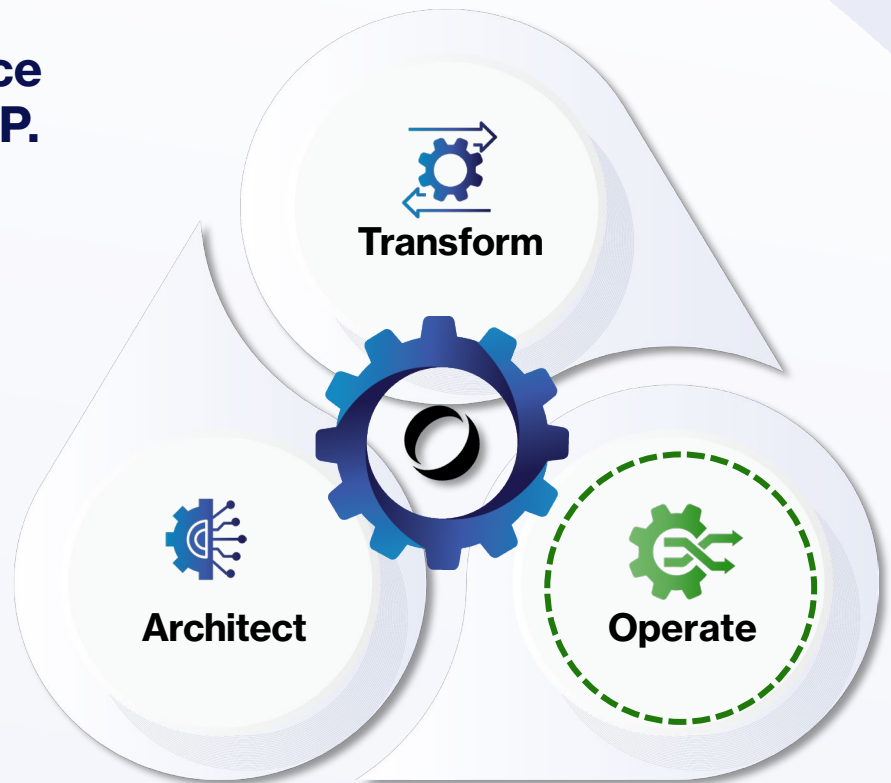


Azure Virtual Desktop Managed Support

An ivision Managed Service Packaged with Nerdio MSP.

Our Approach




Provide 24 / 7 enterprise-class systems management and Administration of your AVD Estate. Whether its management of a standard images or app publishing and packaging, ivision leverages Nerdio MSP toolset for automated intelligence and root cause analysis, as well as greater visibility and control over your VDI environment to ensure critical business systems and workloads are well maintained.


































Common Challenges

- Home/Hybrid or Branch Office rapid scale and secure deployment
- Ensuring 24 / 7 operation of critical business systems
- Validating compliance of patch and endpoint updates
- Maintaining a consistent and standard desktop image across the estate
- Securing endpoints properly leveraging Defender for Endpoint
- Managing user identities across multiple platforms
- Consolidating and centralizing applications on-demand
- Maximizing investment with the Azure Cloud
- Support for various user personas, light user, contractors, partners, & power/dev users
- Delaying or alternative to expensive hardware refresh
- Leveraging existing Microsoft 365 licensing investment

Service Features

Legend: Multisession User  Persistent Desktop  Add-Ons 

Service Coverage – 24 / 7	 	High Availability & Backups	 
Incident Management & Remediation	 	High-Performance Workloads	 
Monthly Reporting & Analytics	 	Microsoft Premier Escalation	 
Azure platform & AVD service Availability	 	Nerdio MSP Licensing	
Active Directory Services Integration	 	Advanced Security with Defender Suite	
AVD Performance Monitoring	 	High-Performance Workloads	
Virtual Desktop Pool & Persistent VM Utilization	 	Custom Image Templates and Provisioning	
Azure AD P1 Administration for AVD	 	Confidential VMs / Private Links	
Multi-Session Desktop Pools		Intune Integration	
Single-Session Desktop Pools		Custom Application Provisioning	

Why ivision?

People

We promote productivity and collaboration through proactive management, clear expectations and technical expertise.

Process

Our structured and repeatable approach is based on strategic methodology that allows you to capitalize on opportunity.

Technology

Our proven partner ecosystem empowers us to deliver the most innovative solutions for your technology needs.

Contact Us

Any questions on how to get started? Speak with one of our experts.

