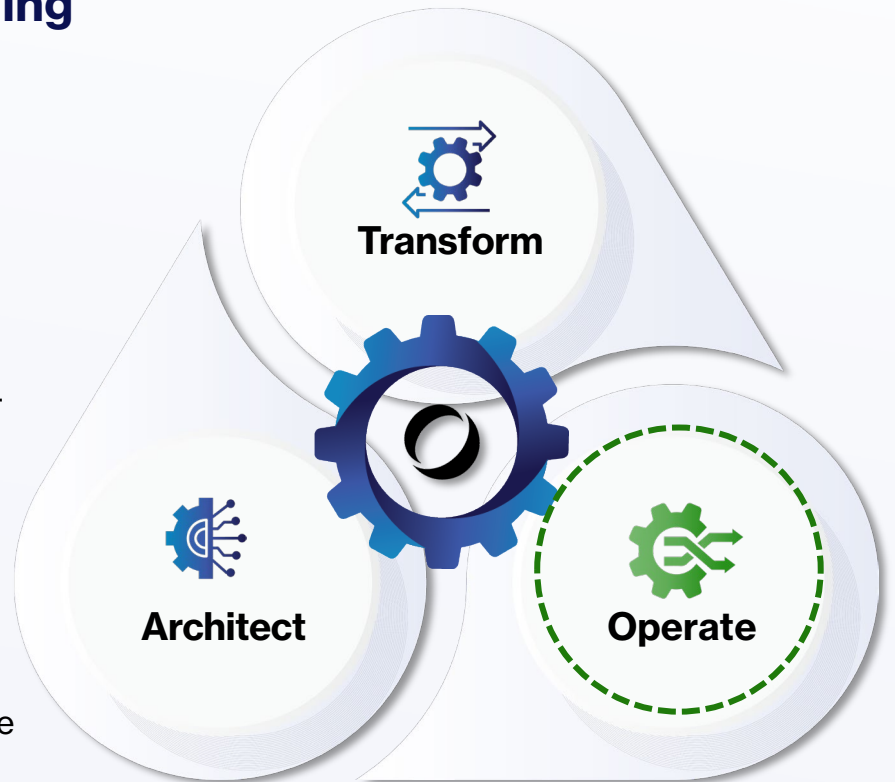


# Azure Platform Management Support

**Gain Azure expertise and 24 / 7 monitoring while controlling cloud spend.**

## Our Approach

Provide 24 / 7 enterprise-class systems management and operations for Azure platform. Our level 2 and 3 support teams and Operations Center sits discretely within the customer's existing IT service delivery capability. ivision employs artificial intelligence, root cause analysis and cloud infrastructure alerting to ensure we maintain the fitness and effectiveness of critical business systems that reside in the cloud or on-premise.



## Common Challenges

- Skilled staff to support Azure
- Rapid growth of Azure environments
- Ensuring 24 / 7 operation of critical business systems
- Azure Cloud spend visibility
- Azure Governance visibility

## Benefits

- 24 / 7 Monitoring and Escalations  
ivision's skilled Azure Engineering staff
- Access to Azure-certified Architects
- Monthly Best Practice reviews during Client Service Reports
- Control cloud spend and sprawl with ivision managed cost optimization

## What's Included

---

- Azure Platform Support
- Core Managed Service, reporting, monitoring, remediation, problem and incident management for Azure platform workloads
- Multiple Tiers of support offering levels
- 24 / 7 coverage
- Identity & platform monitoring and remediation

## Service Options

---

- Silver, Gold & Platinum Tiers
- Service options within the pillars
- Service Level Management
- Incident & Problem Management
- Cloud Managed Operations & Optimization
- Configuration Management

## Why iVision?

---



### People

We promote productivity and collaboration through proactive management, clear expectations and technical expertise.



### Process

Our structured and repeatable approach is based on strategic methodology that allows you to capitalize on opportunity.



### Technology

Our proven partner ecosystem empowers us to deliver the most innovative solutions for your technology needs.

## Contact Us

---

Any questions on how to get started? Speak with one of our experts.

