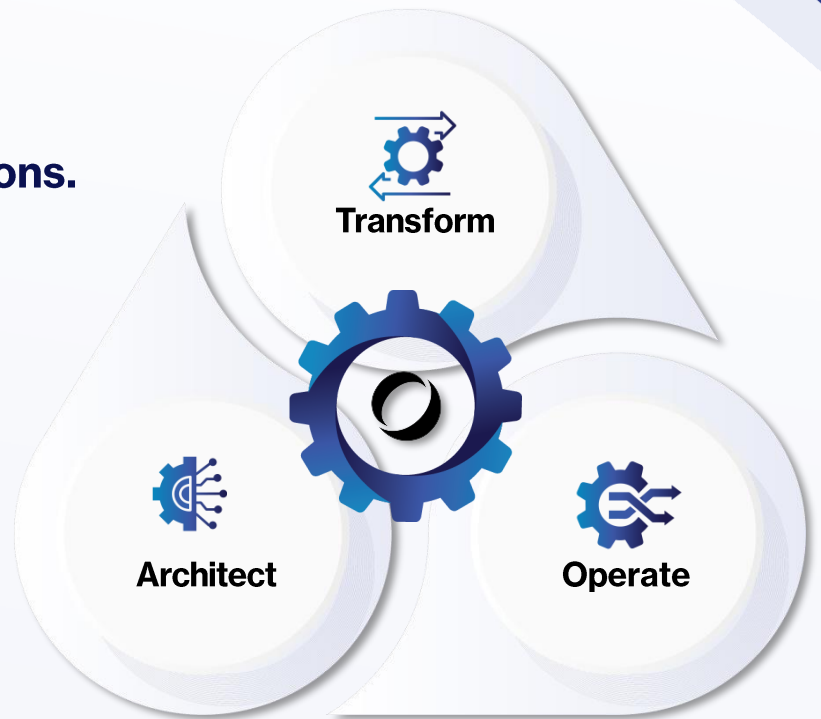# Teams Phone Rapid Deploy

Leverage Teams Phone & Conferencing for centralized collaboration and communications.

Our Approach

- Plan and Design
- Refine Requirements and Use Cases
- Align the Technologies
- Deploy, Secure and Test
- Train, Support and Adopt
- Optimize and Operationalize

Transform

Architect

Operate

Common Challenges

- Legacy solutions for telephony and disparate solution for conferencing and meetings leading to sprawl of various technologies
- Business needs consistent communications experiences and meaningful meetings
- Users and identity management across too many platforms
- Ensuring scalable operational capabilities of critical business telephony systems
- Seamless integration with CRM platforms and call center capabilities

Benefits

- Reduce IT costs and improve ROI by retiring legacy telephony and conferencing services and potential hardware by migrating to MS Teams
- Reduce risk and security posture: Negate security challenges when incorporating M365 Security and integrated compliance center to more efficiently manage meetings

What's Included

- Workshops and design sessions to develop a plan and design of use cases and Microsoft Teams deployment to meet business requirements and finalized plan for MVP
- Deployment plan for Teams Phone and Conferencing
- Implementation schedule

- Baseline configuration of Teams Phone reporting, monitoring
- Development for Joiners, Movers, Leavers - on/off boarding and User Provisioning, Direct Inward Dialing (DID), call plans, etc.
- Assistance with MVP plan and execution
- Configuration of operational governance plan

Service Options

- Support for Hunt Groups, Call routing and Auto Attendant
- Other Auxiliary Services for Teams Phone:
  - Support for Direct Routing
  - Support for holidays / office hours and after-hours call routing
  - Support for live event admin
  - Call quality of service (QoS) and methods for troubleshooting

Why ivision?

People

We promote productivity and collaboration through proactive management, clear expectations and technical expertise.

Process

Our structured and repeatable approach is based on strategic methodology that allows you to capitalize on opportunity.

Technology

Our proven partner ecosystem empowers us to deliver the most innovative solutions for your technology needs.

Contact Us

Any questions on how to get started? Speak with one of our experts.