



BUSINESS CONTINUITY SUPPORT SERVICES

The coronavirus outbreak has forced unique challenges for organizations worldwide. Disruptions like these can damage your business, your employees and your clients. Day-to-day operations are shifting quickly as teams go remote, and it's critical that every company is prepared and focused on business continuity. With over 15 years of business continuity planning experience, iVision is here to support your team.

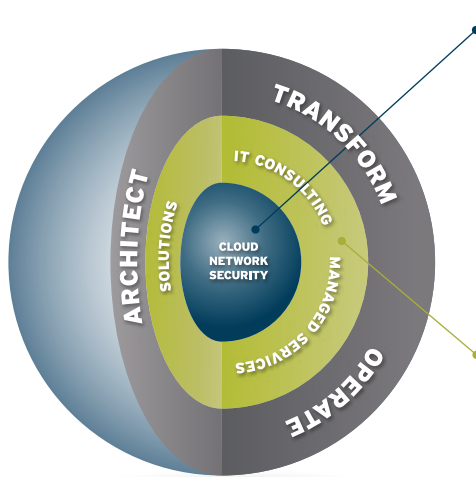
CURRENT PAIN POINTS

With the dramatic increase in remote workforce demands resulting from the coronavirus outbreak, many of our clients are experiencing specific pain points. They are looking for specific solutions to address their challenges, including:

- **Staffing** to fill gaps so full-time staff can focus on business-critical projects
- **Teleworker Experience** for users conducting business online and at home
- **Trusted Partner** they can easily engage to address their needs as they arise
- **IT Infrastructure** scale public, private and hybrid solutions to meeting current and future needs
- **IT Operations** with around-the-clock support for the organization
- **IT Technology Procurement** of critical hardware and software to keep the environment running
- **Business Continuity** partner to address single points of failure from staffing and technology
- **Security Protocols** and controls to keep the environment secure
- **IT Cost Management & Optimization** planning to drive down costs for your business

BUSINESS CONTINUITY SUPPORT SERVICES PACKAGE

Our team is here for you. We can engage to supplement your needs in the following ways:



OUR CORE FOCUS

Cloud

- Backups
- Compute
- Disaster Recovery
- Facilities
- Hyper-converged
- O365
- Public Cloud
- Storage
- Systems Management
- Virtualization
- Applications

Network

- Access Switching
- Data Center Switching
- Load Balancing
- Network Carriers
- Routing
- SD-WAN
- Video
- Voice
- WAN Optimization
- Wireless

Security

- Data Protection
- Directory Services
- Endpoint Detection
- Endpoint Protection
- Enterprise Patching
- Firewall
- Identity & Access Management
- Multi-factor Authentication
- Penetration Testing
- SIEM
- SOCaaS
- Vulnerability Scanning

OUR APPROACH

Strategy

- Roadmaps
- Assessments
- CIO Advisory
- Business Continuity

Lifecycle Management

- Vendor Strategy
- Lifecycle Plan
- Maintenance
- Renewals

Technology Transformations

- Project-based Consulting
- IT Program Management
- Project Management
- IT Mergers & Acquisitions

Managed Services

- 24/7 Global Service Center
 - > Cloud
 - > Network
 - > Security
- iVision Cloud
 - > Data Protection
 - > DRaaS
 - > BaaS

CONSULTING SERVICES

A more flexible arrangement with an open services agreement on retainer for your needs around cloud, network and security

MANAGED SERVICES

An out-of-scope arrangement with expanded services for our current managed services clients

NEXT STEPS

Let us know if there are any challenges within your organization that require assistance. We are here to help keep your systems running smoothly - and your teams healthy and not overburdened. Please reach out if you are interested in speaking further about iVision services including our Business Continuity Support Services.

PRODUCT PROCUREMENT

Supporting a remote access platform for cloud, network & security:

Cloud: Productivity, File-sharing, Email, Remote Application Access (VDI), VPN

Network: Internet Circuits, SD-WAN, Firewalls, Collaboration

Security: MFA, Endpoint Protection, User Behavior Analytics, Identity Management

PROVEN PARTNER ECOSYSTEM

