Case Study in Brief

Transformation Delivered
iVision led implementation of a Cisco CallManager with voice, voicemail, instant messaging and video capabilities that put all of the law firm’s offices on a single system.

Business Value
The firm’s employees were able to connect via one unified voice system and also communicate via instant messaging or video conferencing. Long-distance costs dropped significantly. The firm was so pleased with the implementation, it engaged iVision to manage its telephony environment, including the Cisco system.

An integrated telephony installation increases interoffice communication, productivity, and cuts costs.

Converged Network

Client
Leading Southeast law firm with offices spread across two states, serving clients in more than 50 industries and practice areas.

Project Overview
The firm had a legacy Nortel Option 11 phone system with no integration between offices. Long-distance charges created significant costs every month, especially because employees had few alternatives, such as video or instant messaging, for quick interoffice communications.

iVision
1430 West Peachtree Street, Suite 425
Atlanta, Georgia 30309
678.999.3002
iVision.com